

TERMS & CONDITIONS

Dance Floor Hire Terms & Conditions

These are the terms and conditions for the business to be conducted between "Soundwaves Entertainment" and the Client/Hirer/Venue. The terms of contract are:

Payment

A deposit must be paid in advance, to secure the booking (see below for further details). Payments may be made a direct bank transfer.

Cancellation Policy

Clients may cancel a booking up to two months in advance, and will receive a full refund. However, the deposit, or advance payment will be forfeited, if the booking is cancelled by the client with less than two months' notice.

Care of the Premises/Dance Floor and Equipment

Starlit Dance Floors (LED): Installing starlit dance floors must be used for indoor use only or inside a professional marquee with boarded flooring. We will refuse to setup a starlit dance floor on grass or any outdoor uneven surface. If Soundwaves Entertainment arrives at the venue with these limitations no refund of full balance will be given.

In order to protect the dance floor, appropriate dance shoes must be worn at all times in used at all times.

No food or drinks of any kind is permitted on the dance floor. These may only be consumed in the seating areas. Any liquid spillages must be mopped up immediately, as they will cause serious damage if absorbed into the floors. The client is responsible for ensuring your DJ or band on the evening makes regular announcements to prevent such damage.

Clients are advised not to tamper with the dance floor at any time. If for any reason the dance floor stops performing then the client must contact us for support. If we find the dance floor has been tampered with then we have the right to remove and the client will be liable for any damaged caused.

The Client must be aware that it is there responsibility prior to booking the Dance Floors to ensure the size booked will fit your venue. Once at the venue Soundwaves Entertainment will only lay a floor size big enough to cater the space provided by the

venue. If this area is smaller than the floor size you are contracted to then no refund or monies back will be due to the client.

It is the client's responsibility to ensure they request a copy of Soundwaves Entertainment Public Liability if the venue requires such documents prior to the event and delivery of the Dance floor.

The outstanding balance is due 10days before the booked date of the floor, if full payment is not received the floor will not be delivered and any payments made before will be lost.

All Dance Floors will be collected at 12-2am* on the evening of each event please ensure your venue is aware of these times and access is granted. Failure to gain access the Client will be charged £25 per hour thereafter until access for pick up, unless prior agreed.

The Client must agree a set up time no later than a week prior to your event. Soundwaves Entertainment will ensure the technician is on site at this time unless unforeseen circumstances, we will always contact the venue if for any reason the engineer is running late. Once the engineer is on site the Dance floor must be set up at the times contracted.

Under no circumstances should any Client or Venue move or De-Rig any Dance Floors without Soundwaves Entertainment permission. If the Dance floor is for any given reason and damage is caused then the Client will be responsible as to the Venue/ Persons to repair or fully refund the cost of the Dance floor. All Clients have a responsibility to ensure your venue is aware of our terms.

If the dance floor is and LED floor - electrically controlled there may be times when the circuit is cut this will hinder the lighting control and may cause the Dance floor to stop working. If this incident occurs you must contact our office, you will not be entitled to any monies back however we will endeavour to seek out the problem and restore the floor back to working order.

Furniture-Tables, Chairs or any form of furniture is totally forbidden on the dance floors. If your dance floor shorts and LED lighting goes off during your event and we have any evidence of furniture being sited on the dance floor you will be liable for damages.

Our engineer will always take photograph evidence of every dance floor once set up in working order. If your dance floor shorts during the event following evidence of fully working order once set up in place you will not be entitled to any form of refund or payment. On investigating the issue for Dance floor shortage if it is evidence any of the above incidents have occurred Soundwaves Entertainment have the right to charge you a fee to repair any damage.



DAMAGE, LOSS OR THEFT

Soundwaves Entertainment is not responsible for any damage or injury to persons or property caused by the items hired howsoever caused. All Clients and Suppliers are responsible for their own public liability insurance and PAT testing. All Clients are responsible for the hire of equipment and the welfare of their clients and the guest. The client will be liable to pay for any damage of the dance floor and any financial loss due to theft.

The Client will be responsible to inform the venue of their dance floor booking, the Client must ensure the venues have agreed to the dance floor being laid upon their venue flooring.

It is the responsibility of the Client to inform us if there is any load in restrictions at the venue high steps, steep hills, no lift access. Failure to do so may result in the dance floor not being able to access the venue if this occurs full fee will still remain applicable.

Clients will be liable to pay for damages to the dance floor if they do not adhere to the above terms and conditions.

The company reserves the right to terminate any contract with immediate effect, without any notice, if in the opinion of the company any of the above terms have been breached. The decision of the company with regard to any such breach will be final and not open to challenge.

Please note that if we introduce and/or negotiate and you accept engagements from us, then these are the Terms of Business that will apply to our trading together. A copy will also be provided with each dancefloor booking.

Upon paying the required deposit you agree to the terms above